

Rene B. Ruhigita

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Location: Elizabethtown, PA

Education

Stevenson University

Years: 08/2025-05/2027

Degree: Bachelor's Degree

Major: Cyber Security and Digital Forensics

Thaddeus Stevens College of Technology

Years: 08/2023 - 05/2025

Degree: Associate of Applied Science

Major: Computer Networking and System Administration (Information Technology)

Experience

School District of Lancaster

District Network Technician

August 20, 2025 – Current

- Train staff at the building level to follow proper IT operating procedures.
- With the use of third party applications; set up and deploy all District devices, which includes imaging and managing upgrades.
- Manage and maintain an accurate accounting and reporting of District technology and inventory.
- Provide quality assurance for new or reassigning devices.
- Participate in long term and short term technology planning.
- Implement and enforce network technology standards.
- Oversee the process of Audio/Visual installation projects.
- Identify trends in user issues, hardware and software problems and facilitate solutions with network users.
- Maintain up to date knowledge of trends and developments related to network systems and district devices.
- Assist with ensuring data and network integrity and security.
- Perform troubleshooting functions, hardware repairs and part replacements on District devices as necessary.
- Document procedures for District users and maintain internal IT procedures.

KIT Communication,

Cable Technician

May 2025 - August 20, 2025

- Installed and configured security cameras, wireless access points, and audio speakers for residential and commercial clients.
- Upgraded network infrastructure by replacing outdated equipment and implementing new technologies.
- Installed and terminated various types of network cables, including Cat 5a, Cat 6, and Cat 6a, ensuring optimal network performance.

Best Buy,

Product Flow

December 2024 - August 29, 2025

- Efficiently load and unload delivery trucks, ensuring accurate handling of all packages.
- Process order pickups promptly and accurately, maintaining a high level of customer satisfaction.

KIT Communication,

Cable Technician

May 2024 - January 2025

- Installed and configured security cameras, wireless access points, and audio speakers for residential and commercial clients.
- Upgraded network infrastructure by replacing outdated equipment and implementing new technologies.

- Installed and terminated various types of network cables, including Cat 5a, Cat 6, and Cat 6a, ensuring optimal network performance.

Cell Phone Repair Lancaster,

Computer Technician

January 2024 - June 2024

- Built and configured custom personal computers based on customer specifications.
- Troubleshoot a problem and fix it.
- Provided customer service, addressing technical issues and offering solutions in a clear and professional manner.
- Performed hardware upgrades and replacements for desktop and laptop computers.
- Successfully removed viruses and malware from infected computer systems, ensuring data integrity.
- Recovered data from damaged or corrupted storage devices.

Best Buy,

Sales Advisor

September 2021 - January 2024

- Provided excellent customer service, assisting customers with product selection and addressing inquiries.
- Activated cell phone services and plans for customers.
- Served as a Computer Advisor, providing knowledgeable recommendations on computer hardware and software.